



## Keeping Things Safe for our Guests at The Collingdale

We Just want to reassure you of what we at The Collingdale are putting in place to minimise the risk to guests and ourselves during the current situation.

- Please be assured that in addition to our already very high standard of cleaning we shall have additional strict hygiene regimes in place.
- We shall have hand sanitiser stations in communal areas, and we would request that guests use this when entering the building, using any of the communal areas like guest lounge and breakfast room in addition to washing hands regularly in accordance with Government guidelines.
- In line with the latest Government advice regarding face coverings in enclosed areas, we kindly request that guests wear masks in our narrow hallway and on the stairs and adhere to social distancing guidelines during their stay and be respectful when passing other guests.
- Rooms will be thoroughly hygienically cleaned between stays and our staff will wear masks and aprons and sanitize between each room
- Our linen – sheets, duvet covers, pillow cases and pillow protectors will be washed at 60 degrees after each stay (if you prefer to bring your own pillows or bedding, we shall not be offended).
- Sadly, we shall have to remove soft furnishings like cushions and throws as it is difficult to wash these at high temperatures. So, whilst your room may not look so aesthetically pleasing, the safety of our guests is more important.
- Breakfast tables are well spaced and we shall be having two sittings so that only up to five rooms dine at any one time.
- We shall not have our usual self-service items on display like fruit, yogurt and cereals but these will be to order along with our delicious cooked breakfast options during table service.

- We would kindly request that if any of your party has Coronavirus symptoms prior to your arrival that you postpone your stay. If any of your party develop symptoms during your stay to advise us immediately.

Please be assured the welfare of our guests and our staff is of the utmost importance to us and we trust you will feel comfortable coming to stay at The Collingdale now that restrictions have been lifted

We are so lucky to have some wonderful wide-open spaces for beach and country walks directly on our doorstep, and we are happy to give you advice for the best places to visit to avoid the crowds.

If you have any questions for us before, during or after your stay then please do not hesitate to get in touch.

We look forward to welcoming you to The Collingdale soon.

Best wishes

Sharon and Daryl

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